



Thank you for the interest in CODA AUDIO GmbH, Boulevard der EU 6, 30539 Hannover, Germany, ("CODA AUDIO") products and services.

The warranty as described below ("Warranty") applies to physical goods, and only for physical goods, purchased from CODA AUDIO ("Products").

1. CODA AUDIO Warranty term

The term of the CODA AUDIO Warranty amounts five years (*) beginning from the original date of the purchase as stated on the CODA AUDIO invoice or the date of the submission of the Product to the purchaser ("Warranty Period"), whichever occurs earlier.

This Warranty covers any defects in material or workmanship under normal use of the Product during the Warranty Period. During the Warranty Period, CODA AUDIO will repair or replace, at no charge, products or parts of a Product that proves defective because of improper material or workmanship, under normal use and maintenance.

This warranty may be transferred to a subsequent owner during the warranty period. However, such a transfer shall not extend the warranty period beyond the original warranty period of five years from the original date of the beginning of the Warranty Period.

2. Warranty Coverage

The CODA AUDIO warranty solely covers on the sole discretion of CODA AUDIO the replacement of defective parts and/or the repair of parts as deemed necessary by CODA AUDIO. CODA AUDIO will not accept responsibility for the loss of use while the equipment is being repaired nor costs incurred for repairs. Return of Products under warranty claim must first be authorized by CODA AUDIO by written notice and freight must be paid by the sender. (RMA – Return Material Authorization)





3. Warranty Exclusions

CODA AUDIO wishes to inform purchasers and owners of CODA AUDIO Products and equipment that in line with these warranty compliance provisions, material should be operated and maintained in accordance with CODA AUDIO specifications at all times.

The warranty excludes the following:

- Damage by improper use and improper or incorrect installation. This includes damage to any parts due to over amplification or connection to an incorrect supply voltage.
- In the case of installation or operation of equipment by persons who have not past compulsory training , with confirmation of the issuance of a Certificate of Training from CODA AUDIO GmbH or authorized dealer / representative of CODA AUDIO.
- Any damage caused by connection to or operation in conjunction with a signal processing device or amplifier that does not meet the specifications or a device that does not have prior written approval from CODA AUDIO.
- Damage caused by neglect or misuse, including accidental dropping, penetration of water, incorrect mounting or exposure to excessive temperatures or humidity.
- Castors and wheels that are attached to the equipment.
- Damage due to wear and tear sustained during normal use.
- Transport cases, protection covers and transport bags.
- CODA AUDIO cables and adapters.
- Any damage caused by force majeure.





4. Voidance of warranty

The warranty shall be null and void in the following cases:

- The warranty shall be void by any act of attempted service, alteration, or removal of parts of the Product by the purchaser or any third party not specifically authorized in writing in advance by CODA AUDIO.
- The warranty shall be void if it is found that the instructions and procedures for initial start-up and running of the product or equipment have not been followed precisely or that the security procedures have not been fully adhered to.
- The warranty shall be void if parts or accessories not supplied, manufactured or authorized, in writing by CODA AUDIO, are found to be incorporated in or connected to the product or equipment at any time.
- The warranty shall be void if it is found that the recommendations for servicing the product have not been fully adhered to.

5. Miscellaneous

Please consult your CODA AUDIO representative, if you assume, that in case of a damage of a Product the warranty applies. To obtain warranty services, you must first contact us to determine the problem and the most appropriate solution for you.

All damages and all claims, which arise out of the aforementioned warranty, are governed by German law under exclusion of the CISG, Vienna UN Sales Convention.

(*) The 5 years warranty term applies for products purchased from CODA AUDIO after February 1st, 2018 determined by date of invoice.

