



Dante firmware update on LINUS14D



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1. General

LINUS14D Ultimo Dante cards are connected to the device serial number. It means up till now you needed a file tied to LINUS14D serial number generated by CODA Audio which could be loaded to the device. This solution generates a delay in the update process and has been only possible via the discontinued Dante firmware update manager which could be used only on Windows OS lately.

1.1. Workaround for LINUS14D Ultimo card firmware update

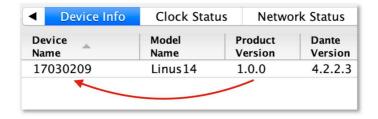
Please download the latest Dante Controller version:

https://www.audinate.com/products/software/dante-controller

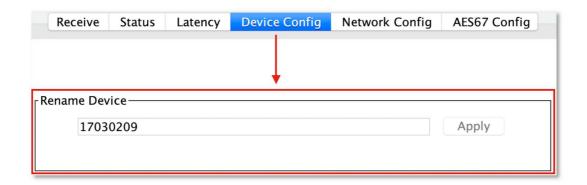
Check the implemented Help documentation for a proper network setup. It's recommended to connect one LINUS14D for the update.

Note: After the firmware update the Dante Ultimo card will not be tied to the device serial number.

If you want to keep track of the LINUS14D in Dante Controller it's recommended to copy the device serial number from the "Product Version" field into the variable "Device Name" field, before the proceeding with the firmware update (example below shows an updated device).



This step can be fulfilled in the "Device Configuration":



Adding the serial number after the firmware update is possible, but you need to locate the device serial number manually in the LINUS14D display or on the serial number sticker located on the backside of the enclosure.



1.2. Dante Ultimo card firmware download

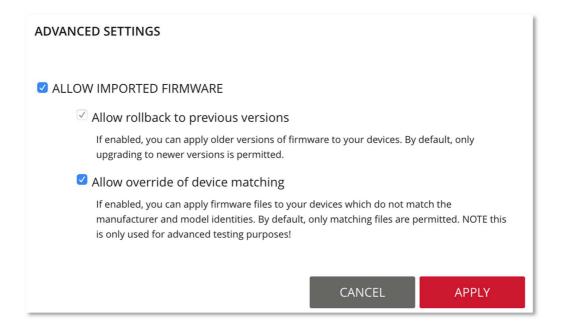
Once the Dante Ultimo card is connected to Dante Controller, launch the implemented "Dante Updater" application and accept possible warning messages:



Navigate to "Advanced Settings" in the Dante updater application:

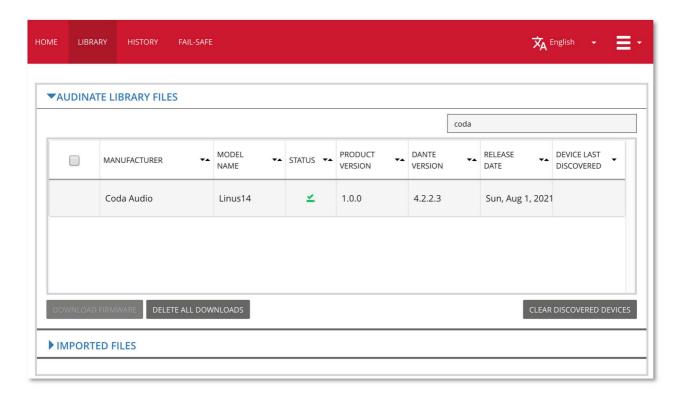


Allow imported firmware and press "Apply":





Navigate to "Library", search for CODA Audio and download the firmware file:

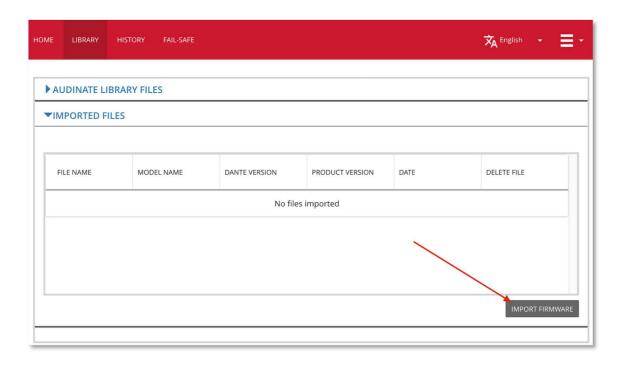


1.3. Importing firmware file

Unfortunately, the Dante updater does not detect the downloaded file automatically. It means that you need to locate the downloaded file and import it manually.



Navigate to "Imported Files" and press "Import Firmware":



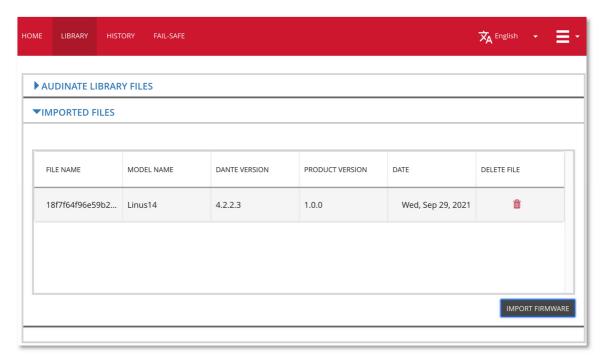
Locate the downloaded FW file on your computer:

Win: Users/YOUR USER NAME / AppData/Local/DanteUpdater/User Data/Default/dnt_cache Mac: /Users/YOUR USER NAME/Library/Application Support/Dante Updater/Default/dnt_cache

The file should be named as follows: 18f7f64f96e59b2c80b4b33b74511c4fd3c0c5d68ab8f671cd8d41e88fc1f762.dnt

The firmware file is now implemented:

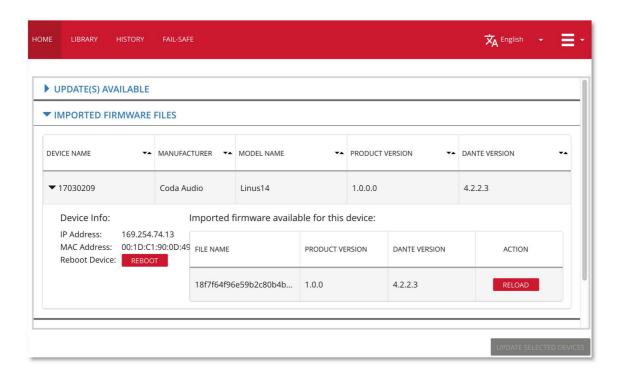




1.4. Upload firmware file

Navigate to "Home" and choose "Imported Firmware Files". The connected device will be recognized. Firmware update is now possible by clicking on "Update Firmware".

Device after firmware update:





Note: Dante Updater and Dante Controller applications need to be closed after the firmware update of one device and opened again for the next device update!